

**Model Year 2000-2002 BMW 3 Series
Driver's Front Air Bag Module
Safety Recall 19V-698
Last updated: 5/4/2023**

This safety recall has been upgraded to a “Stop Drive”, effective May 2023

Q1. Which models are included in this Safety Recall Campaign?

Model Year 2000 through 2002 BMW 3 Series vehicles produced between June 1999 and April 2002 are included in this recall.

Q2. What can happen as a result of this issue?

In a crash where the air bag deploys, the air bag inflator may rupture. If this happens, sharp metal fragments could hit the driver and/or passengers which may result in serious injury or death.

Q3. Can I continue to drive my vehicle?

No. Do not continue to drive your vehicle until the repair is completed. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q4. How do I schedule a repair?



Call or text “FIX” to **844-695-8382** (toll-free) so we can help arrange for the vehicle to be repaired.

Based on dealer availability, the repair can be performed via mobile service or the vehicle can be towed to your nearest BMW center for repair.

Q5. Can you provide some more details?

This recall campaign involves the Takata PSDI-4 inflator which entered the spare parts supply chain, and may have been installed in vehicles at dealers during a service visit.

Q6. What is the fix?

The repair is FREE. The driver's front air bag module will be checked and if a Takata PSDI-4 inflator is found, it will be replaced a newly designed inflator.

Q7. How long will the repair take?

Checking the air bag takes about 30 minutes; if the driver's front air bag module needs to be replaced, it could take approximately one hour. Additional time may be required depending upon your BMW center's schedule.

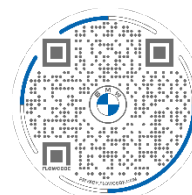
Q8. Are parts available?

Yes.

Q9. How will I be notified of this recall?

Owner notification letters have been mailed. Please call or text “fix” to 844-695-8382 to make an appointment with an authorized BMW center immediately. You can locate your nearest BMW center at www.bmwusa.com/dealer.

If you changed your address or sold the vehicle, please let us know by visiting www.bmwusa.com/recall and click on “manage recall notices and contact information” or scan this flow code with your smartphone.



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Q10. Do I have to wait for my letter to have my vehicle repaired?

No. You should make an appointment immediately.

Q11. I own a 2000-2006 BMW 3 Series that still needs to have the passenger's front air bag replaced under recall 13V-172 or 14V-428. Can I get both air bag modules replaced at the same time?

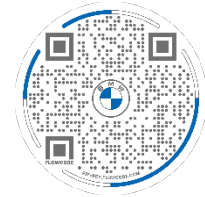
Absolutely! Your BMW center can perform both repairs in a single visit.

Q12. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall. You can also call or visit your local BMW center's service department to determine if your BMW is affected.

Q13. What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting www.bmwusa.com/recall and click on "manage recall notices and contact information" or scan this flow code with your smartphone.



Q14. Am I eligible for reimbursement under the TREAD Act if I previously replaced my driver's front air bag?

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information is provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.